

Conditions of Carriage of Goods

These conditions outline the contractual framework that may apply when Hendrick Logistics provides transport, freight forwarding, logistics and associated services.

HENDRICK LOGISTICS Connecting Continents.	Document version August 2026
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All transport, freight forwarding, logistics and related services undertaken by **Hendrick Logistics** are subject to the applicable conditions of carriage, trading conditions, international conventions and statutory provisions governing the relevant service.

Road Freight

Where applicable, carriage of goods by road is undertaken subject to:

- The **CMR Convention (Convention on the Contract for the International Carriage of Goods by Road)**, where applicable to international road transport.
- The **Irish Road Haulage Association (IRHA) Conditions of Carriage**, as applicable and in force from time to time.
- The **IRHA Conditions of Sale**, where applicable.

Freight Forwarding & Logistics Services

Where Hendrick Logistics acts as a freight forwarder or provides associated logistics services, business is undertaken subject to the applicable **Standard Trading Conditions of the Irish International Freight Association (IIFA)**.

Other Modes of Transport

Where a consignment involves carriage by **sea, air, rail or a combination of transport modes**, the shipment may also be subject to the terms and conditions of the relevant carrier, shipping line, airline, rail operator, freight forwarder or other subcontracted transport provider, together with any mandatory international convention or legislation applicable to that mode of transport.

Customer Responsibilities

The Customer is responsible for ensuring that:

- Goods are correctly described, packaged, labelled and suitable for transportation.
- All required shipping, customs and regulatory information is complete and accurate.
- Hendrick Logistics is informed in advance of any dangerous, hazardous, controlled, high-value or otherwise specialised goods.
- All necessary licences, permits and documentation relating to the goods are supplied where required.
- Appropriate cargo insurance is arranged where additional protection beyond the carrier's legal liability is required.

Liability

The liability of Hendrick Logistics for loss, damage, delay or other claims is governed by the conditions and/or mandatory legal regime applicable to the particular movement.

Carrier liability should not be considered equivalent to full cargo insurance. Customers should arrange appropriate cargo insurance where the value of their goods exceeds the applicable carrier liability.

Subcontractors

Hendrick Logistics may use approved subcontractors, agents, carriers and other service providers in carrying out transport and logistics services. Where applicable, those services may additionally be subject to the contractual and statutory conditions governing the relevant service provider or mode of transport.

Acceptance of Conditions

By instructing Hendrick Logistics to provide transport, freight forwarding, logistics or associated services, or by accepting a quotation, booking or credit account incorporating these Conditions, the Customer acknowledges that the applicable conditions of carriage and trading conditions form part of the contract between the Customer and Hendrick Logistics.

Copies of the applicable **IRHA Conditions of Carriage, IRHA Conditions of Sale and IIFA Standard Trading Conditions** are available on request.

For further information regarding the conditions applicable to a particular shipment, please contact **Hendrick Logistics** before placing your booking.

Hendrick Logistics

Transport | Freight Forwarding | Logistics